

Use of telemedicine in MS

Summary of study results

iConquerMS members were surveyed about their use of telemedicine before and during the COVID-19 pandemic

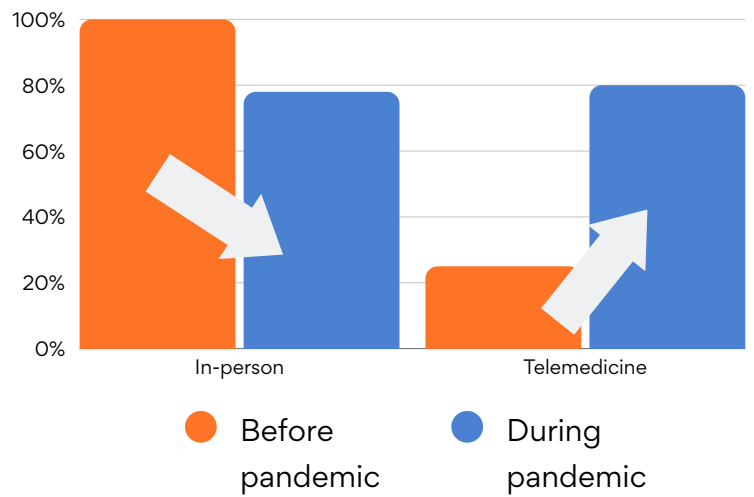
Number of responses received

522 before the pandemic (January - February 2020)

502 during the pandemic (September - November 2020)

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262 iConquerMS members completed both surveys

In-person visits decreased, and telemedicine visits increased during the pandemic



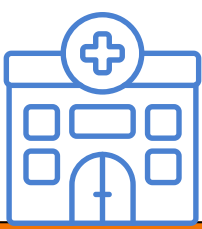
iConquerMS members were asked about their perceptions of telemedicine: what they liked/disliked about it and how they would prefer to use it

Advantages of using telemedicine

- #1** Protection against COVID-19 or other infection
- #2** Greater convenience
- #3** Access to services or specialists

Disadvantages of using telemedicine

- #1** More difficult to receive a full examination
- #2** Communications issues due to technology
- #3** Cost
Privacy/security concerns



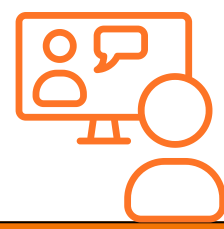
People preferred in-person care for:

Chiropractic care
Exercise therapy
Physical therapy
Occupational therapy
Urology



Preferences were mixed for:

General MS care
Primary healthcare
Mental health services
Social work services
Speech therapy



People preferred telemedicine for:

Diet/nutrition services



Most PwMS were satisfied with their most recent telemedicine visit and said they definitely or probably would like to continue using telemedicine

Thank you to the iConquerMS members who participated in this study!

To learn more about this study, visit our website:
<https://www.iconquerms.org/project-MS-telemedicine-experiences>